Dear Coach/Administrator,

Loyola University New Orleans is pleased to make available this game day operations' packet. The material provided is to familiarize you and your team with the various operational conditions associated with intercollegiate athletic competitions at the Loyola University Sports Complex. The Wolf Pack Athletics Department hopes you find the subject matter in this packet useful and informative.

In this packet you will find contact information, facility information (including maps), and policies/procedures for your visit. Prior to your arrival, we suggest you take a few moments to review these documents.

Please remember adjustments may also be necessary based on local and/or national events. Subsequent changes will be communicated in advance whenever possible. If you have any questions or concerns regarding any of the supplied materials, please feel free to contact me at 504-864-7106 or cprather@loyno.edu

Sincerely,

Courtnie Prather

Courtnie Prather, MSC
Assistant Director of Athletics & University Sports Complex
Administration

Brett Simpson
Athletic Director
Office: 504-864-7711
bsimpson@loyno.edu

Kellie Kennedy
Associate Athletic Director/SWA
Office: 504-864-7577
kkennedy@loyno.edu

Courtnie Prather
Assistant Athletic Director
Office: 504-864-7106
cprather@loyno.edu

Tim Kettenring
Athletics & USC Coordinator
Office: 504-864-7374
toketten@loyno.edu

Athletics Communications

Mike Swartz
Director of Athletic Communications
Office: 504-864-7349
mgswartz@loyno.edu

Jason Quigley
Athletic Communications Intern
jmquigle@loyno.edu

Coaching Staff

Men’s Basketball
Head Coach - Stacy Hollowell
Office: 504-864-7398
hollowel@loyno.edu

Assistant Coach - Tyler Neilson
Office: 504-864-7097
tnielso@loyno.edu

Women’s Basketball
Head Coach - Kellie Kennedy
Office: 504-864-7577
kkennedy@loyno.edu

Assistant Coach - Kris Seigenthaler
Office: 504-864-7333

Women’s Volleyball
Head Coach - Jesse Zabal
Office: 504-864-7397
jrzabal@loyno.edu

Assistant Coach – Robert Pitre
Office: 504-864-7397
rlpitre@loyno.edu

Competitive Cheer & Dance
Head Coach - Rickey Hill
Office: 504-864-7366
rhill@loyno.edu

Assistant Coach – Tiffany Willis
Office: 504-864-7366
tmwillis@loyno.edu
Dear Visiting Athletic Trainer:

Welcome to Loyola University and New Orleans for your upcoming athletic event. If you have any special needs or requests, please do not hesitate to contact us. The Wolf Pack’s Athletic training room is located on the first floor of the University Sports Complex. Our staff will be in the athletic training room at least two hours prior to the game time. The following supplies will be furnished for your team or available for your use while participating at Loyola New Orleans.

- Ultrasound and Electric Stimulation Modalities
- Hydrocollator
- Ice and ice bags
- Biohazard Containers
- Sharp containers
- 10 - gallon cooler of water
- One sleeve of cups
- Emergency equipment (AED, crutches, splints, spine board)

Our Team physician/physician’s assistant will either be on site or on call during the athletic competition. If your team is travelling without an athletic trainer, please contact us. We ask that you send your team with the supplies needed to treat and prepare your student-athletes for competition. Please feel free to contact us at 504-864-7071 if you have any questions. A medical phone lists follow for your convenience.

**Loyola University Police Department (LUPD)**
Emergency: 911
Non-emergency: 504-865-3434

**Hospitals**
Ochsner Baptist Medical Center
2700 Napoleon Avenue
New Orleans, LA. 70115
(info) 504-899-9311

Ochsner Medical Center
1514 Jefferson Highway
New Orleans, LA. 70121
(info) 1-866-624-7637

**Walk-In Clinics**
East Jefferson After Hours
2215 Veterans Boulevard
Metairie, LA. 70002
Hours: Weekday 9 a.m. - 9 p.m., Weekend 9 a.m. - 6:30 p.m.
504-838-3524

Uptown Urgent Care
4605 Magazine Street
New Orleans, LA. 70115
Hours: Weekday 10 a.m. - 8 p.m.;
Weekend 10 a.m. - 6 p.m.
504-891-7676

Pharmacies
CVS Pharmacy
3700 South Carrollton Avenue
New Orleans, LA. 70118
Store Hours: Monday - Friday 8 a.m. - 10 p.m.,
Saturday 9 a.m. - 6 p.m., Sunday 10 a.m. - 6 p.m.
504-488-1110

Walgreens - 24 - hour pharmacy
2418 South Carrollton Avenue
New Orleans, La. 70118
504-861-5033

Sincerely,

Wolf Pack Athletic Trainers

Ken Faldetta

Ken Faldetta, MS, LAT, ATC, PES
(504)-864-7071
kennethfaldetta@gmail.com

Taylor Lyles

Taylor Lyles, MS, LAT, ATC
(504)-864-7071
tlyles2@tulane.edu
University Sports Complex Information

Physical Address
6363 St. Charles Avenue
New Orleans, LA 70118

Driving Directions

From I-10 West Traveling East: Follow the signs toward the Central Business District. As you enter the downtown area, follow the signs that merge to Hwy. 90 Westbank/Superdome/Claiborne Ave. After merging onto Hwy. 90, get in the right-hand lane and exit at St. Charles Ave./Carondelet St. (do not cross the bridge). At the second traffic light, turn right onto St. Charles Ave. Follow St. Charles Ave. for four miles. Loyola's main campus is on the right at 6363 St. Charles Ave. The Broadway campus is located on the left at 7214 St. Charles Ave.

From I-10 East Traveling West: As you enter the downtown area, follow the signs to Hwy. 90 Business/West Bank. Exit at St. Charles Ave./Carondelet Street (do not cross bridge). At the second traffic light, turn right onto St. Charles Ave. Follow St. Charles Ave. for four miles. Loyola's main campus is on the right at 6363 St. Charles Ave. The Broadway campus is located on the left at 7214 St. Charles Ave.

Loyola University New Orleans is located at 29°56°3N, -90°7°19W (29.9341396, -90.121721)

Parking
Use “Loyola University Sports Complex” in the navigation system to guide you directly to the USC. Your bus/van should arrive at the University Sports Complex at the Freret Street Parking Garage. On the right-hand side, you will see our parking garage. Please advise your driver to park on the street, directly behind the Freret Street Parking Garage. Your team will enter the visitor entrance on this side of the building. Take elevators up to the 5th Floor, which is the entrance of the University Sports Complex. Prior to your arrival please communicate your estimated arrival time with Loyola staff. Visitor team entrance is limited to your head coach, assistant coaches, athletic training staff, student managers, players, spirit squad, and bus/van driver. All other guests must use the game day entrance to the complex, once the doors are open to the general public.

Bench Location
The visiting team bench will be located on the north end of the court. Each team will have a total of 10 (volleyball)/ 15 (Basketball) seats. All game personnel must sit on the bench.
**Concessions**  
Concessions will be available for purchase around the 5th floor courts of the University Sports Complex.

**Dressing Rooms**  
Upon arrival, a University Sports Complex staff member will direct team and staff to their assigned dressing room.

**Practice**  
The staff of the University Sports Complex will make every effort to accommodate your request. Prior to your arrival, please contact the Head Coach or Assistant Coach to schedule a practice time.

**Security**  
Loyola police officers will be located throughout the University Sports Complex. An officer will be assigned to monitor visiting team benches and locker room areas. Any visiting team traveling with their own police escort must contact LUPD, (504) 865-3434 prior to team arrival.

**Videotaping**  
Videotaping will be done from a designated area. Teams must provide their own cameras, extension cords, and power strips.

**General Information**  
Arena doors will open one hour prior to competition. Everyone age twelve (12) and older requires a ticket to enter the Loyola University Sports Complex. All seating is general admission and can be accessed from the lower concourse. All handicap accessible seating is located 5th Floor, next to the telescopic bleachers or on the 6th Floor, which can be accessed using the elevator near the main entrance of the building.

**Host Hotel**  
Courtyard Inn  
2 Galleria Blvd.  
Metairie, LA 70001  
(504) 838-3800  
$134 per night (rate includes breakfast and parking)

**Dining**  
Bobby Hebert's Cajun Cannon  
4101 Veterans Memorial Blvd  
Metairie, LA 70002  
(504) 324-6841  
info@bobbyheberts.com